REVISED
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AT&T

1726 Digital Answering System with Mailboxes

*Fold open this manual for information about this product's installation and operation. Please also read **Part 1 – Important Product Information.***

INSTALLATION

Before You Install

Choose a location for the answering system near a modular telephone jack and a standard electrical outlet not controlled by a wall switch.

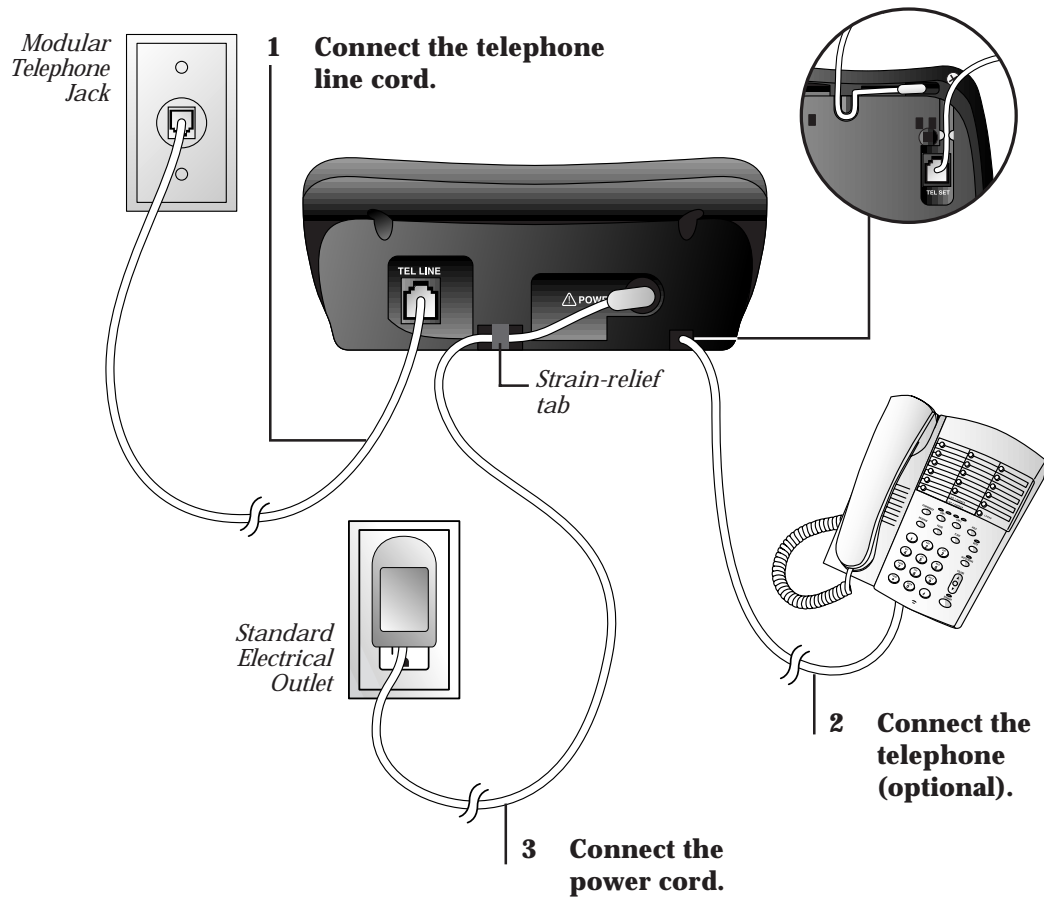*NOTE: If you do not want to connect a telephone, skip **Step 2**.*

⚠️ Use only the power cord supplied with this product. If you need a replacement, call 1 800 222–3111. Input: 120 V, 60 Hz. Output: 6V AC, 350 mA.

Table/Desk Installation

Modular Telephone Jack

1 Connect the telephone line cord.

TEL LINE

⚠ POWER

Strain-relief tab

TEL SET

Standard Electrical Outlet

2 Connect the telephone (optional).

3 Connect the power cord.

F E A T U R E   S E T U P

Turn System On/Off

Press ⌊ON/OFF⌋ to turn the system on or off. The message window will display information when the system is on.

Feature Setup

1 To enter Feature Setup mode, press and hold ⌊SET UP⌋ until the system announces "*Selected announcement is…*"

2 Press and release ⌊SET UP⌋ until the system announces the feature you want to set.

3 Press and release ⌊ANNC/SKIP⌋ or ⌊MEMO/REPEAT⌋ until the system announces the setting you want. Refer to the Feature Summary for options.

4 Press and release ⌊SET UP⌋ to set up the next feature listed on the Feature Summary
— **OR** —
Press and release ⌊MBOX1/STOP⌋ to exit Feature Setup.
The new settings will be saved.

Feature Summary

Feature/System Announces	Options
Announce Select	Choose the announcement your callers will hear. The system comes preset for announcement *A*.
"Selected announcement is..."	• Select announcement *A*, *b*, or *C* when you want the system to record callers' messages. Select *AO* (announce only) when you want the system to play an announcement and then hang up.
	• If you select announcement *A*, *b*, or *C* and do not record an announcement, the system plays the pre-recorded announcement: *"Hello. Please leave a message after the tone."*
	• If you select *AO* and do not record an announcement, the system will answer after 10 rings and announce "*No announcement.*"
	See "Record Your Announcement" under OPERATION for recording instructions.
Number of Rings	Choose how many times the line will ring before the system answers a call. The system comes preset to 4 rings.
"Number of rings is..."	• Set for 2 to 7 rings, or choose Toll Saver 2/4 or Toll Saver 4/6.
	• When set to Toll Saver 2/4, the system answers after four rings when you have no new messages and after two rings when you do. Toll Saver 4/6 causes the system to answer after six rings when you have no new messages and after four rings when you do.
Audible Message Alert	When this feature is on, the system beeps every 15 seconds when you have new messages. Audible Message Alert comes preset to OFF.

FEATURE SETUP

Feature Summary (cont'd)

Feature/System Announces	Options
Remote Access Code *"Remote access code is..."*	Change the Remote Access Code to any three digit number from 500 to 999. Do not set to same number as Priority Calling Code. • The Remote Access Code, preset to 500, allows you to access many features of this answering system remotely from a touch tone phone. • The system will prompt you to repeat **Steps 2** and **3** of Feature Setup until you have set all three digits.
Priority Call Code *"Priority call code is..."*	Change the Priority Call Code to any three-digit number from 500 to 999. Code is preset to 999. Do not set to same number as Remote Access Code. See "Priority Call Code" under OPERATION for information about using this feature.
Announcement Monitor	Choose ON to hear the announcement when your system answers a call. Choose OFF to have it silent on your end. (Your caller will still hear the announcement.) Announcement Monitor is preset to ON. ***NOTE:** Volume must be set to a level you can hear to use Announcement Monitor.*
Number Announce (Please see ***NOTE*** below.)	When this feature is on, the system will announce the caller's telephone number between the second and third rings. Number Announce is preset to OFF. ***NOTE:** When the Number Announce feature is on and Number of Rings is set for two rings or Toll Saver 2/4, the unit will answer after three rings to allow enough time for the system to announce the caller's telephone number.*
Store Number (Please see ***NOTE*** below.)	When this feature is on, the system announces the caller's telephone number when it plays back a message. Store Number is preset to OFF.
Accept Blocked Calls (Please see ***NOTE*** below.)	Choose ON to have the system accept all calls. Choose OFF to have the system respond to "blocked" calls with the pre-recorded announcement, "*We're sorry, blocked calls to this number cannot be accepted,*" and hang up without recording a message. Accept Blocked Calls is preset to ON.

***NOTE:** For this feature to work, you must subscribe to Caller Identification service from your telephone service provider. There is a fee for this service, and it may not be available in all areas.*

FEATURE SETUP

Feature Summary (cont'd)

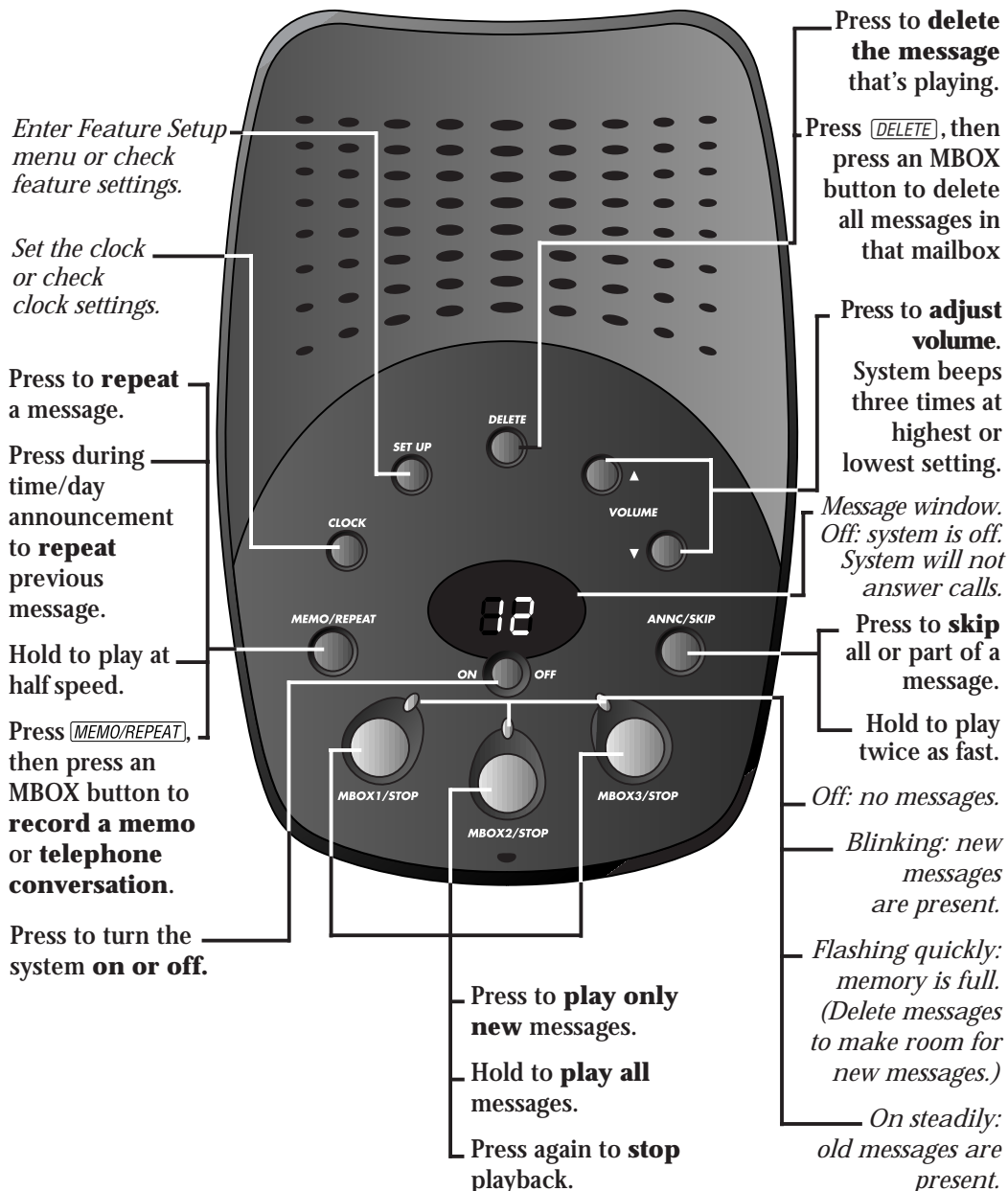| Feature/System Announces	Options
Call Screening	Set the system to hear callers' messages as they are being recorded (ON) or to remain silent while callers are recording messages (OFF). Call Screening is preset to ON. ***NOTE:*** *Volume must be set to a level you can hear to use Call Screening.*

Review Feature Setup

To review the current feature settings, press and release SET UP .

OPERATION

Listen To, Save & Delete Messages

- The system automatically saves your messages until you delete them. You can store approximately 40 minutes of messages, memos, and announcements (up to a maximum of 119 messages).
- As the system plays back messages in a mailbox, the Message Window displays the number of the message playing. Before playing each message, the system announces the day and time the message was received. If Store Number is set to ON, the system also announces the caller's telephone number (see "Store Number" under FEATURE SETUP). After playing the last message, the system announces "*End of messages.*"
- You cannot delete a message until it's been reviewed; deleted messages cannot be recovered.

To operate the system, follow the instructions below. "Press" means press and quickly release the button. "Hold" means hold the button down until you hear the system respond.

Enter Feature Setup menu or check feature settings.

Set the clock or check clock settings.

Press to **repeat** a message.

Press during time/day announcement to **repeat** previous message.

Hold to play at half speed.

Press MEMO/REPEAT, then press an MBOX button to **record a memo** or **telephone conversation**.

Press to turn the system **on or off.**

Press to **delete the message** that's playing.

Press DELETE, then press an MBOX button to delete all messages in that mailbox

Press to **adjust volume**. System beeps three times at highest or lowest setting.

Message window. Off: system is off. System will not answer calls.

Press to **skip** all or part of a message.

Hold to play twice as fast.

Off: no messages.

Blinking: new messages are present.

Flashing quickly: memory is full. (Delete messages to make room for new messages.)

On steadily: old messages are present.

Press to **play only new** messages.

Hold to **play all** messages.

Press again to **stop** playback.

SET UP

DELETE

CLOCK

VOLUME

MEMO/REPEAT

ANNC/SKIP

ON   OFF

MBOX1/STOP   MBOX2/STOP   MBOX3/STOP

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O P E R A T I O N

Set the Clock

You must set the clock once for the system to announce the correct day and time with your messages. After this, if you subscribe to Caller ID, the system will automatically reset the clock each time new call information is received. (There is a fee for Caller ID service, and it may not be available in all areas.)

Press [MBOX/STOP] to exit at any time while setting the clock.

1 Press and hold [CLOCK] until the default day is announced.

2 To change the day setting, hold down [MEMO/REPEAT] or [ANNC/SKIP] until the correct day is announced. Then release the button.

3 Press and release [CLOCK]. The current hour setting is announced.

4 Repeat **Steps 2** and **3** to set the hours, minutes, and year.

5 The new day, time, and year are announced.

To check the clock, press and release [CLOCK].

NOTE: In the event of a power failure, see the instructions on the bottom of the unit to reset the clock.

About Mailboxes

This answering system offers three voice mailboxes, providing a convenient way to share an answering system with other members of your household or business. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing 1, 2 or 3 after the system answers the call. Those not using a touch tone phone, or those who do not press 1, 2 or 3, can still leave a message, which is automatically recorded in Mailbox 1.

Announcement Options

Before using this answering system, you should record an announcement (up to three minutes long) that callers will hear when the system answers a call. Callers can skip the announcement by pressing [#].

When you record an announcement, make sure you indicate who has been assigned each mailbox, and that callers should press 1, 2 or 3 to access the appropriate mailbox.

For example,
> *"Hello. You've reached Meadowlark Nursery. To leave a message for Ms. Rose, press 1. To leave a message for Ms. Arbor, press 2. To leave a message for Ms. Brooks, press 3. If you don't have a touch-tone phone, wait for the tone."*

You can record up to four different announcements — A, b, C, and AO. Announcements A, b, and C are used when you want the system to record callers' messages. Announcement AO (announcement only) is used when you want to give information to callers. By selecting A, b, C, and AO, you decide which announcement your callers will hear when the system answers a call.

If you choose not to record an announcement for A, b, or C, the system answers with a prerecorded announcement: "*Hello. Please leave a message after the tone.*" The system does not have a prerecorded announcement for AO.

Record Your Announcement

You must record your announcements (A, b, C, and AO) one at a time.

1 Select the announcement you wish to record (see "Announce Select" under FEATURE SETUP for instructions).

2 Press and hold [ANNC/SKIP]. When the system beeps, speak toward the microphone normally, from about nine inches away.

3 To stop recording, release [ANNC/SKIP]. The system automatically plays back your announcement.

To review your announcement, press and release [ANNC/SKIP].

NOTE: To erase your announcement and return to the pre-recorded announcement, press [DELETE] while your announcement is playing.

OPERATION

Answering Calls

When you've selected announcement *A*, *b*, or *C*, and the system answers a call, the caller hears the announcement you recorded, followed by a beep. During the announcement, callers can press 1, 2, or 3 to select a mailbox, or they can wait for the beep to leave a message in Mailbox 1. After the beep, the system begins recording your caller's message. A caller can leave a message up to three minutes long. If the message is longer than three minutes, or if the caller is silent for more than seven seconds, or if the system runs out of memory, the system beeps once and hangs up.

If you've selected announcement *AO*, callers hear your announcement but cannot record a message.

Call Screening/Intercept

During Feature Setup, you can set the system so you can hear the callers' messages as they are recorded.

If you decide to speak with the caller, lift the handset of any telephone on the same line as the answering system. The system stops recording and resets to answer calls. If the system doesn't disconnect immediately, press and release the telephone switchhook.

Priority Call Code

If a caller enters the code you provide (preset to 999) while your announcement is playing, the system will alert you with a special tone that a priority caller is on the line. Answer the call with a telephone connected on the same line as the answering system.

If you do not answer, the caller can press ⑤, then # and leave a message.

Record a Memo

You can record a memo up to three minutes long to be stored as an incoming message.

1   Press and release ⌊MEMO/REPEAT⌋. Press the MBOX button where you want the memo to be stored. When the system beeps, speak toward the microphone.
2   To stop recording, press ⌊MBOX/STOP⌋.
3   To play the memo, press ⌊MBOX/STOP⌋.

Record a Phone Conversation

While on a call, you can record a conversation to be stored as an incoming message.

1   Press and release ⌊MEMO/REPEAT⌋. Press the MBOX button where you want the recording to be stored.
2   To stop recording, press ⌊MBOX/STOP⌋.
3   To play the recording, press ⌊MBOX/STOP⌋.

Memory Monitor

You can determine the system's remaining recording time.

1   If the system is on, press ⌊ON/OFF⌋ to turn the system off.
2   Press ⌊ON/OFF⌋ again to turn the system on. The system announces the remaining recording time in minutes. (If there is less than five minutes remaining, the system announces, *"The machine is on. Less than five minutes to record."*)

Moving a Message to Another Mailbox

You can move a message from one mailbox to another. The message is saved as a new message in the mailbox to which it's been added, and is deleted from the original mailbox.

1   While the message you want to move is playing, press ⌊SETUP⌋. The system beeps and stops playback, the Message Window displays *CP* (for copy), and the Mailbox lights flash.
2   Press the MBOX button where you want to move the message. The system resumes playing messages in the original mailbox.

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REMOTE OPERATION

Connect with the Answering System

You can access many features remotely from a touch tone phone.

1   Dial your telephone number.
2   When the system answers, enter your three-digit Remote Access Code during or after the announcement. The system announces the number of messages, then begins playing back new messages in Mailbox 1. If the announcement continues to play after entering your code, wait for the announcement to end or press ⌗ to stop the announcement, then re-enter the code.
3   To use a remote access command (below), press ⑤ during message playback and wait for the two-beep signal.
4   Enter a remote access command.

Remote Access Commands

Function	Command
Voice help menu	Press ⑤.
Play all messages	After the two beeps, wait four seconds for system to automatically play back all messages in Mailbox 1, or press ⑦, then enter mailbox number.
Play new messages	Press ②, then enter mailbox number.
Repeat a message	Press ④ while the message is playing.
Skip a message	Press ⑥ while the message is playing.
Stop message playback	Press ⑤.
Save message	Hang up.
Delete message	Press and release ③ while the message is playing.
Delete all messages	After you have listened to all messages and heard the two beeps, press ③, and then enter the mailbox number.
Record announcement	Press ⌗ ⑦; after beep, record announcement, press ⑤ to stop. System plays back announcement.
Review announcement	Press ⑦.
Record memo	Press ⌗; speak after beep; press ⑤ to exit.
Set the clock	Press ⌗ ⑧. Follow prompts to set day, time, and year.
Change remote access code	Press ⌗ ⌗. Follow prompts to set new code.
Turn system off	Press ⌗ ⓪.
Turn system on	When system is off, it answers after 10 rings, announces "*The machine is off*," then beeps twice. Press ⌗ ⓪.
Memory full	When the memory is full, the system answers after 10 rings, announces "*Memory is full*," then beeps twice. Enter your Remote Access Code and delete some or all messages. Press ⌗ ⓪ to make sure system is on before hanging up.
End remote access call	Press ⌗ ⑨. The system announces "*The machine will now hang up*," and disconnects the call.

IN CASE OF DIFFICULTY

If you have difficulty operating this product, try the suggestions below. For Customer Service, visit our website at *www.telephones.att.com* or call 1 800 222–3111. **Please retain your receipt as your proof of purchase.**

Messages Are Incomplete
- The system can accept messages up to three minutes long. If a caller leaves a very long message, part of it might be lost when the system disconnects the call after three minutes.
- If the caller pauses for more than seven seconds, the system stops recording and disconnects the call.
- If the system's memory fills up during a message, the system stops recording and disconnects the call.

System Will Not Record Messages
- When memory is full, saved messages must be deleted before new messages can be recorded.
- If *AO* (announce only) is selected, no messages will be recorded.

Incoming Messages are Not Heard During Recording
- Press VOLUME ▲ until volume is at desired level.
- Make sure Call Screening is not set to OFF.

System Takes Longer Than Usual To Respond
If there are many messages recorded, the system may take longer than usual to respond audibly.

System Does Not Respond To Remote Commands
- Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone.
- The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be noise interference on the phone line you are using. Press dial buttons firmly.
- Make sure you are entering your Remote Access Code correctly.
- You might be calling from a phone that sends tones too short for your answering system to detect.
- If there are many messages recorded, the system may take longer than usual to respond.

System Does Not Answer After Correct Number of Rings
- If the Toll Saver feature is on, the number of rings changes from four to two, or six to four, when you have new messages waiting.
- In some cases, the system might be affected by the ringing system used by the local telephone company.
- If the system's memory is full or the system is off, the system answers after 10 rings.
- When Number Announce is on and Number of Rings is set to **2**, system answers after three rings so it can announce caller's number.
- If *AO* (announce only) is selected and no announcement is recorded, system answers after 10 rings and announces "*No announcement.*"

IN CASE OF DIFFICULTY

Message Window Is Blank

- Make sure the power cord is securely connected (and threaded through the strain relief tab) to both the answering system and an electrical outlet not controlled by a wall switch.
- Press ON/OFF to make sure the system is on.

Message Window Displays

dE Delete

1- Memo record

2- Telephone conversation record

CL Clock needs to be reset

-- System busy, in use or in remote access mode

F Memory is full

CP System is copying a message from one mailbox to another

bu System is busy

Power Failure Recovery

If the system is disconnected from AC power it will not operate. Your announcement and messages are retained in memory during a power failure but you will need to reset the clock. See the instructions on the bottom of the unit.

If the message window displays *CL*, you need to reset the clock. See the instructions on the bottom of the unit.

fold ·

AT&T

1726 Digital Answering System
Remote Commands

To connect with your answering system:
1 Dial your telephone number from a touch tone phone.
2 When the system answers, enter your Remote Access Code. The system announces the number of messages, then begins playing back new messages in Mailbox 1.
3 Listen to your messages
— **OR** —
Press ⑤ during message playback and wait for the two-beep signal before entering a remote command from inside this card.

ONE KEY REMOTE COMMANDS

Play All*	Play New*	Delete
1	ABC 2	DEF 3
Repeat	**Voice Help/ Stop**	**Skip**
GHI 4	JKL 5	MNO 6
Review Announcement	**Review Clock**	**Review Features**
PQRS 7	TUV 8	WXYZ 9
		Record a Memo*
TONE *	OPER 0	#

TWO KEY REMOTE COMMANDS

Turn system on or off	✳ ⓪
Delete all messages	③ and mailbox number
Record announcement	✳ ⑦, speak after beep, press ⑤ to stop
Change clock	✳ ⑧
Change remote access code	✳ #
End remote access call	✳ ⑨

* Specify desired mailbox by pressing mailbox number after entering command.